

Adhere
Values
Centre
Values
Commitment
Excellence
Evolving

Responds
Challenges
Support Choices Pursuit
Vision
Partners
Overcome
Pursuit

Adults
Centre
Individuals
Change Values
Mission
Proactively
Excellence
Positive

Collaboration Beliefs Adults Following Accountability Proactively Youth Children Adhere
Mission Positive Partners Recognition Excellence Result Children Adhere
Funders Evolving Partners Recognition Diversity Service
Values Individuals Programs
Accredited Vision Adhere Collaboration Change
Youth Challenges Proactively Client Partners
Vision Accredited
Youth Vision
Choices Pursuit Staff
Choices Staff
Providing
Families
Dignity
Accredited Centre Adults
Providing
Discharge Mission Programs
Children
Overcome

Through Families Partners
Respect Discharge Overcome
Families
Client
Exchange
Providing
Families
Excellence Families
Support Vision Providing
Following
Respect
Result
Change Dignity
Needs

Beliefs Knowledge
Mission
Recognition
Client Support
Choices Result
Enable
Service
Responds
Adults Staff Recognition
Dignity Discharge Values Challenges
Service Following Needs
Staff
Children Positive Collaboration Through
Beliefs
Leonard
Centre
Funders Commitment

Annual Report 2014-15



St. Leonard's
COMMUNITY SERVICES

Challenge. Choices. Change.

Vision

St. Leonard's Community Services is an accredited centre of excellence providing services to children, youth, adults and families in collaboration with community partners.

Mission

St. Leonard's Community Services proactively responds to evolving needs with programs and services that enable individuals and families to overcome challenges through choices that result in positive change.

Values and Beliefs

As we discharge our mission in pursuit of our vision, we adhere to the following values and beliefs:

1. A commitment to excellence in client service.
2. Respect for the dignity and diversity of our clients, staff and community.
3. Support and recognition of our staff.
4. Collaboration and knowledge exchange.
5. Accountability to our funders, clients, partners and the community.





Accredited by
Canadian Centre
for Accreditation



Agréé par
Centre canadien
de l'agrément

In its final report, the Canadian Centre for Accreditation commented, "The CCA is impressed with St. Leonard's Community Services as an organization which puts clients first and that continually works to improve services through the dedication and creativity of its board and staff".

President's Letter



I convey the Board of Directors appreciation of St. Leonard's Community Services funders and partners. The contributions you make are extremely important and vital to this Agency.

Our Staff perform their duties with the support of our community partners. Agency members view their role as "vocations" which can best be described as "a calling to help others". Each staff member is extremely dedicated and they strive daily to make a difference in the lives of the people they are assisting.

There is real need for the services offered by St. Leonard's and we are playing a vital role in the lives of our neighbours, our friends, our colleagues and our children. The Agency is making a positive impact on the lives of a diverse cross-section of our community.

We are a progressive Agency responding to the changing needs of the community and remain energized by the common effort to fulfill our vocations to serve others who are in profound need.

Thank you for your continued support.

A handwritten signature in black ink, consisting of a stylized 'B' followed by a diagonal slash and a short horizontal line.

Birkin Culp
President, Board of Directors

Executive Director's Message



“Change will not come if we wait for some other person or some other time. We are the ones we have been waiting for. We are the change that we seek” – *Barack Obama*

The past year has been one of transformational change for the Agency with considerable successes achieved, collaborative partnerships fostered and strategic plans formulated.

The Annual Report format has **changed** with a spotlight on one service from each program as well as considerable focus on the individual successes of the clients we are privileged to serve.

The Agency website www.st-leonards.com has completely **changed** capitalizing on the use of all aspects of social media while ensuring information is easily accessible in a format that is compliant with AODA required standards.

The leadership of the Agency **changed** in December 2014 with the retirement of Bill Sanderson after a tenure of 39 years as the Executive Director.

The Board of Directors experienced **change** in its membership, bidding a fond farewell to Scott Tomlin, and Ron Hannon and welcoming Karen Boughner, David Tsuchida, Bill Keighley, and Robert Parker. In 2015, the Board of Directors further welcomed to their membership, Sarah McClelland, Susan Barberstock, Mervyn Hughes, and Betty Anne Whitney who returned after a one year hiatus.

The strategic focus of the Agency **changed**. It goes without saying that no single Agency or individual can be everything to everybody. The interests of the community are best served when the strategic focus is based on providing programs and services that can be delivered well by the Agency or collaboratively with community partners. The resiliency of adapting to **change** results in many successes being achieved and this certainly was the case for St. Leonard's Community Services over the past year; specifically:

- The Agency received national accreditation from the Canadian Centre for Accreditation with the distinction of being the first agency in Canada accredited under both the Children's Mental Health Standards and the Community Mental Health and Addictions Service Standards. In its final report, the Canadian Centre for Accreditation commented, “The CCA is impressed with St. Leonard's Community Services as an organization which puts clients first and that continually works to improve services through the dedication and creativity of its board and staff”.
- The Agency was recognized for the third consecutive year as the Best Employment Centre in the Brant community. In addition, our Employment Services Centre was recognized with a nomination at the Ministry of Training, Colleges, and Universities – Ontario Leadership Awards.

- The Agency in partnership with Brant Community Healthcare System received commitment to proceed with a new Withdrawal Management and Treatment Services facility in Brantford. Construction and renovations are planned for the fall/winter of 2015 for a “state of the art” facility providing 24 hour residential care to those suffering withdrawal from an addiction and/or dependency. Anticipated completion of the facility is planned for June 2016.
- The Agency in partnership with Brantford Police Service and Brant Community Healthcare System received approval to be the 4th community in Ontario to implement a Mobile Crisis Rapid Response Team (MCRRT). The platform of service provides for dedicated police officers who are partnered with Mental Health Specialists of St. Leonard’s Community Services in responding to incidents involving mental health to ensure the person in crisis receives the proper supports, and where appropriate, divert the requirement for hospital attendance. This initiative will commence operation in September 2015.
- The Agency in partnership with various community stakeholders actively participates in the Brant Crisis Response Team (BCRT). Following the ground breaking format of Prince Albert, Saskatchewan and North Bay, Ontario; a diverse catalogue of community agencies work collaboratively in defining an action plan and where necessary, intervention, to support and assist those in a heightened state of crisis.
- The Agency in partnership with the Grand River Community Health Centre provides clients of our Youth Resource Centre with onsite access to a Nurse Practitioner ensuring the ability of the client to have available medical oversight regardless of their challenges.
- The Agency continues to experience tremendous success with our supportive and transitional housing programs. As a result of this success, the Agency is working very closely with the City of Brantford to further increase the number of subsidized residential units beyond the current inventory of 16 to accommodate demand.

Moving forward over the next 12-24 months, the Agency is undertaking an expansion of its core services as well as expanding into service programs where we have the ability to meet the need of the community in collaboration with community partners. This expansion will include i) development of affordable housing for seniors with onsite support services, ii) development of a Community Agency transportation service, iii) development of an Entrepreneur Centre supported by “angel investors”, iv) development of a Social Enterprise creating employment for our community, operated by our community and reinvestment of revenues into our community, and v) enlisting the partnership and community investment of the corporate sector.

The longevity of St. Leonard’s Community Services would not be possible if it was not for the staff, Board of Directors, community partners, elected officials, Ministry funders, business community, and residents of the Brantford-Brant-Six Nations communities. It is your passion, commitment and determination that is an inspiration to everyone and truly represents what a community can be with mutual respect and support.



Chuck Dowdall
Executive Director

ADDICTION AND MENTAL HEALTH SERVICES

Withdrawal Management and Treatment Services

It has been a tremendous year for St. Leonard's Addiction and Mental Health Services.

During this year, St. Leonard's successfully developed and launched Phase 1 of the new Withdrawal Management and Treatment Services' programs. Withdrawal Management and Treatment Services (WMTS) has been in the works for many years and this year St. Leonard's has opened its doors to deliver an evidence-based, 6-week, intensive, gender-specific, trauma-informed treatment program for the community of Brantford and Brant County. Historically, individuals from the Brantford Brant community requiring an intensive structured substance abuse program had to look outside the City of Brantford for such services; today, we can proudly say this is no longer the case.

Last September, St. Leonard's Community Services began offering treatment locally and the response has been better than expected. WMTS has created two 6-week programs, both a Men's and Women's, in which individuals attend daily Monday through Friday and receive the support needed to realize their goal of a substance free lifestyle. Phase 1 Day Treatment provides a client centered program, which aligns clients in the preparation or action stage of change with the right supports to develop and achieve their own specific recovery goals. Each program involves both group and individual counselling.

The Men's program curriculum (Helping Men Recover) addresses what is often missing in prevailing treatment modes: a clear understanding of the impact of male socialization on the recovery process, a consideration of the relational needs of men, and a focus on the issues of abuse and trauma.

The Women's program (Seeking Safety) is an evidence-based focused counselling model to help women attain safety from trauma and substance abuse. It directly addresses both trauma and addiction, but without requiring clients to delve into the trauma narrative, thus making it relevant to a very broad range of clients.

ADDICTION AND MENTAL HEALTH SERVICES

- Addiction Services
- Concurrent Disorders Outreach Team
- Concurrent Disorders
- Begin Healing Now – Early Psychosis Intervention Family Program Brant Haldimand Norfolk
- Gambling Responsibly
- Integrated Crisis Services
- MotherVoice
- Needle Exchange Program
- Ontario Works Addiction Services Initiative
- Respite Experience
- Triple P™ (Positive Parenting Program)
- Withdrawal Management and Treatment Services
- Youth Anger Management
- Youth Walk In

Primary Locations

Addictions and Mental Health Centre
225 Fairview Drive, Unit 1,
Brantford

Withdrawal Management and Treatment Services
135 Elgin Street, Brantford

ADDICTION AND MENTAL HEALTH SERVICES STATS 2014/2015

WMTS Men's Day Program

- 915 client contacts
- 1,160 face to face attendance days
- 315 non face to face attendance days
- 62 new clients served

WMTS Women's Day Program

- 640 client contacts
- 732 face to face attendance days
- 287 non face to face attendance days
- 48 new clients served

Crisis/Respite and Youth Mental Health Groups

- Crisis had 6,726 contacts with 2,114 individuals.
- Respite provided 163 children with the opportunity to attend a 48-hour respite camp, and provided 137 families with service.
- Youth Mental Health Groups provided services to 227 individuals, serving 92 families in the community.

Using a bio-psycho-social educational model, cognitive behavioural therapy, and a trauma informed framework, both programs draw experientially on many evidence-based concepts of recovery in order to offer a broad-based and respectful approach to help participants achieve and maintain recovery.

As WMTS moves forward with the launch of Phase 2, the Men's program will evolve to provide both residential as well as outpatient treatment options. Phase 2 will also include residential Withdrawal Management and day programming to support and supervise the withdrawal of drugs and alcohol in partnership with the Brant Community Healthcare System.

WMTS Men's Day Treatment Testimonials:

"I feel very positive about the group and feel safe sharing, -feel supported."

"I've taken Many Groups I'm thinking By far this is the Best group so far."

"I like the way the group runs, it is organized, I like the input... Support is very good. Information is very good."

"I think that by the program being 6 weeks long, it allows you to absorb all the material presented without feeling rushed. It also gives you 6 one on one meetings with a counsellor which lets you establish a good plan before graduation and to deal with any outstanding issues, problems and concerns while in the program."

WMTS Women's Day Treatment Testimonials

"This group has been a safe and comforting place for honest and open discussions."

"The day treatment has helped me in my recovery over the past 6 weeks so much. Yeah I had my bad days but I had more good days as well. I grew so much, and Im very thankful and grateful for being one of the first people to attend the first program. I learn what/who my triggers were and how to cope with them."

"Great Program, I really like our group and the staff is all very helpful, easy to talk to."



ADDICTIONS/ CONCURRENT DISORDERS OUTREACH/EARLY PSYCHOSIS INTERVENTION

STATS 2014/2015

Addictions Treatment

- Substance Abuse provided 8,105 individual client visits to 1,030 individuals and 605 group sessions to 2,757 group participants.
- Begin Healing Now – Early Psychosis Intervention Family Program provided 295 individual visits to 64 individuals and 24 group sessions to 63 group participants.

JUSTICE SERVICES

***“Learned not be arrested again to make better choices by thinking twice before I act.”
(Bail client)***

St. Leonard’s Community Services provides client centred, community based and residential environments to youth and adults involved in the legal system. Our Bail Verification and Supervision Program (Bail) is one of the community based options provided in partnership with the Ministry of the Attorney General. The program is designed to support the existing justice system and the efficiency of the court system by ensuring that individuals entitled to release from detention are not detained due to lack of financial resources or community connections.

Operating within the Ontario Court of Justice in Brantford since February 2007, two Bail Counsellors attend court daily working in collaboration with the Crown Attorney, Duty and/or Defense Counsel to confirm and “verify” information about the accused i.e. recidivism, flight risk, lack of surety, community supports, etc., to assist the Court in determining client and community safety.

***“I learned positive person to person consideration. Gave me a reason to want to stay out of jail.”
(Bail Client)***

“Got to start over again – got own residence, got a full time job. I may not have got this far without the bail program.” (Bail Client)

If the Court determines the accused is “suitable” for the program, the role of the Bail Counsellors shifts to providing supervision, counselling and referral services for individuals released from custody by the Courts. While on “bail”, (Judicial Interim Release) clients are required to follow several

conditions of release which includes residency and reporting via the Bail Program.

If it is determined that an individual is not suitable for the Bail Program, our Bail Counsellors work with the Crown Attorney and Duty Counsel to confirm specific information to assist the Court in determining client and community safety.

***“While in the program, I managed to start the process for schooling. I liked and respected the staff very much.”
(Bail Client)***

JUSTICE SERVICES

- Anti-Shoptlifting
- Adult Pre-Charge/Federal Diversion Programs
- Attendance Centre
- Back on Track
- Bail Verification and Supervision Program
- Case Management
- Community Service Orders
- Direct Accountability Program
- Peter Willis Residence
- Stop Shop Theft
- Youth Extrajudicial Measures/Sanctions
- Youth Mental Health Court Worker Program
- Youth Support Program

Locations

Adult Justice Services
12 Market Street, Brantford

Youth Justice Services
133 Elgin Street, Brantford

Peter Willis Residence
19 Buffalo Street, Brantford

Needle Exchange Program
133 Elgin Street, Brantford

JUSTICE SERVICES STATS 2014/2015

- Bail Program supervised total of 148 releases and provided 259 verifications to the courts.
- 262 referrals to the Direct Accountability Program resulted in \$4,450 in charitable donations and \$12,500 in restitution to victims.
- 196 referrals to Pre-Charge Diversion and 120 were for theft related or shoplifting.
- Federal Diversion sanctions resulted in \$2,400 in charitable donations.
- Case Management served 54 individuals.
- Brantford Police Service and Brant OPP referred 104 youth to Extrajudicial Measures and 42 youth were referred to the Extrajudicial Sanctions Program.
- 36 EJS participants and 94 EJM participants successfully completed their negotiated sanctions.
- 21 referrals to the Youth Support Program.
- The Youth Mental Health Court Worker Program received 28 referrals (diversion and resource services). 19 youth successfully completed their diversion plan.
- Peter Willis Residence served 30 individuals.
- The Brantford Community Assessment Team reviewed a total of 127 applications for residency via face to face meetings and teleconferences. 69 applicants were offered residency support.

“Personally thanking my Counsellor and other staff members for being 100% professionals every day and reaching out to those in need.” (Bail Client)

Our Bail Counsellors extend their service far beyond the required mandate of the Ministry. Often working with high need/risk individuals, they strive to connect clients to services such as long-term mental health supports, housing, social assistance, long-term disability, education, employment, addiction,

crisis, meal programs etc. They act as advocates for clients when they are unable to communicate their needs. The Bail Counsellors also provide a “voice” and attend case conferences, appointments and work collaboratively with community resources. Finally, prior to closure in the program, they support clients to ensure that they are able to maintain their stability in the community.



HOUSING – LEARNING CENTRES

The Agency offers a continuum of social housing services (Renwick House, Sally Laidlaw House, Supportive Housing and the Youth Resource Centre) and connected to these services is our Learning Centres.

“I didn’t want to go to school and my mind was set on nothing is possible. I felt alone and my counsellor showed me people do really care about me or I wouldn’t be getting the help that I needed all my life. This program gave me hope for the future.” Student

For our students, who may have mental health issues, substance use concerns, involvement in the criminal justice system, are homeless or any combination of the above, our Learning Centres strive to create a safe and supportive environment to encourage students to re-engage in learning.

Many of the students have only a few credits, struggle with chronic absenteeism and have not been able to achieve any academic success for a variety of reasons. Their home life may at times be chaotic, they are sometimes responsible for caring for younger siblings or parents, or housing may be in jeopardy, etc. School has become a place that represents failure and as a result youth lack the confidence and motivation to attend.

“Now I go to school because it will always be there for me and it will help me to get to where I want to go in life.” Student

We operate in partnership with the Grand Erie District School Board who provides two teachers that work in collaboration with the Agency’s Classroom Counsellors to help the students achieve academic success. Each classroom supports eight students aged 14 to 19; all are working at different grade and functioning levels. The teachers’ primary focus is on literacy and numeracy and the Classroom Counsellors work with the student to identify strategies to address some of the things that are interfering with learning i.e. inability to focus, low frustration tolerance, anxiety, etc., in order for the students to develop increased self-confidence, social skills and motivation. This marriage of approaches allows the students for the first time to begin to experience academic success. The ultimate goal is for the students to return to “regular” high school or an alternative learning environment.

HOUSING SERVICES AND LOCATIONS

- (John) Renwick House
144 Chatham Street
Brantford
- Sally Laidlaw House
75 Albion Street
Brantford
- Learning Centres
133 Elgin Street
Brantford
- Supportive Housing
Units located throughout
Brantford
- Youth Resource Centre
331 Dalhousie Street
Brantford

HOUSING STATS 2014/2015

- Between June 2014 and June 2015, 11 students transitioned to regular high school or alternative learning environments.
- Between June 2014 and June 2015, students earned 50 full credits and 14 partial credits.
- Two students passed the Ontario Grade 10 Literacy Test.
- 50 volunteer hours per month were completed at the Good Food Box.
- Students raised \$264 for Heart and Stroke, Brantford Food Bank and for winter hats, mitts, etc.
- Brant Food for Thought funds provided healthy eating and food choices.
- 43 individuals participated in D&A Seeds.
- 131 youth were admitted into a safe bed.
- Provided residential services to 17 youth involved with CAS.
- Transitional Housing admitted 14 individuals with a total of 2,871 bed days.
- 14 individuals served by Addictions Supportive Housing and 10 by Supportive Housing Ontario Works.
- 523 face to face and non-face to face attendance days.

While it is important to focus on academics, the students are also expected to participate in regular volunteer activities in the community and to give back to the community through fundraising events.

"The Learning Centre gave me a boost of confidence and motivation. I started attending with almost no credits under my belt and I will be walking away with almost 7." Student

"If I could say anything about this program, I would say "limitless". Why you ask? Well, because there are never any barriers. No matter how bad it may get, or what may happen, there is a limitless amount of staff, with so many different ways to help you, at your grasp. You can choose to talk to whomever you feel most comfortable with, and say what you need to say." Student

"Truthfully, this program has done so much for me, and I will forever be grateful. It has been a support in my times of need and in my times of unimportance. This program has supported us students, and clients with free donations for clothes, shoes, food, a second family, and happiness. It is not a regular program, it is a family; everyone loves and cares about each other." Student

"If I had to describe my experience in one word, "fantastic". Student

"I feel that the time I have put in here has been a life changing experience." Student



Photo Courtesy of Brant News

EMPLOYMENT SERVICES

We are proud to continue the delivery of essential employment services at strategically located centres throughout Brant and Haldimand Counties.

This year, we highlight *Employment Ontario* Employment Services – Assisted Services. Looking for work? Our professional staff assist individuals by connecting them with employers to achieve their career goals.

All three sites – Brantford, Caledonia and Dunnville – have state of the art resource areas for the independent job seeker. Computers, hi-speed internet, phones, scanning, photocopying, faxing, voicemail, on-line training and, best of all, staff support is always available. For those living in outlying areas, mobile services are available to a town close to home – Paris, Burford, Hagersville and Cayuga.



Personalized employment counselling can help to identify interests, strengths, skills and abilities. Employment Consultants provide ongoing motivation and confidence building by establishing a positive plan to move forward.

Job developing also helps individuals through subsidized work placements to help learn on the job. Not enough work experience or not the right experience? Work closely with our Job Developers to identify and market transferrable skills and secure a placement.



Laid off and thinking of retraining or updating skills? Second Career may help contribute to the cost of skills retraining to be competitive in this evolving job market.

Summer Jobs Service helps students find that most important summer job with local employers in both Counties.

Client testimonials speak to the effectiveness of our services.

**EMPLOYMENT
ONTARIO**

EMPLOYMENT SERVICES

Resources and Information

- Computers, Internet, faxing, copying, email, phones, voicemail
- Print and electronic resources
- Information seminars
- Online assessments and training (i.e. WHMIS, Health and Safety)

Assisted Services

- Assisted job search
- Job developing
- Referrals to Job Creation Partnership and Second Career
- Student Summer Jobs Service

Employer Services

- Job postings, resume collection
- Candidate screening
- Employer resources
- Canada-Ontario Job Grant
- Training placements
- Student Summer Jobs Service
- Job fairs and recruiting assistance

JOBS FOR YOUTH

- Funded by the Ministry of Children and Youth Services
- Serving ages 15-18 with no work experience
- Participants gain employability skills and work experience

Services available at:

Brant Employment Centre
225 Fairview Drive, Brantford

Caledonia Employment Centre
1-11 Argyle Street N., Caledonia

Dunnville Employment Centre
208 Broad Street E., Dunnville

Mobile *Employment Ontario*
services are available in Paris,
Burford, Hagersville and Cayuga

Jobs for Youth
230 Murray Street, Brantford

We were busy in 2014/2015:

1,880 Assisted Job Search
clients

More than **13,300** visits to
our Resource Centres

5,050 participants in
information sessions and
workshops

84 Second Career
applications

516 Student Summer Job
Service placements

95% client satisfaction rate

85 youth received their first
work experience with Jobs
for Youth

From job seekers:

"...just giving you some insight on the help you gave and the route I have taken. You gave me so much info, and from that I choose a destination. I was at the point in life where you think you would stay in the same job, 42 is not a good time to switch work! I came to you unsure of what to do, with questions which needed answers. I'm so grateful for the personal care in which you gave me, I doubt the big city would give someone that! Now 3 years later I'm making great money, I have a new career! Thanks to you, I know you think of it as your job, however it changed my life! People need to come to you with an open mind, take your help, and never give up! Some call it a dream or some call it a goal, either way, it's a destination! Thanks so much for your help!" Job Seeker

"What you have done for me has really helped, and I just wanted to let you know how much I appreciate it. Getting out there and getting back to work is really making me feel better about myself and about everything! I needed that kick start to get my life back together, and you helped me do that. Thank you so much." Job Seeker

"... I guess that you could see that the job search was getting me down a bit and I was losing confidence in my abilities and what I had to offer. I also appreciate that you shared your expertise regarding the job seeking process and showed me how to put together a professional type of resume. Ultimately, it's up to the employers if they hire me. I am doing everything that I can to be sure they want to hire me and I am keeping my hopes set high that I will get a job at this time. But whether I do or whether I don't, you have done a valuable part in helping me to continue to keep my dignity and self-respect intact and to face these tough times of job searching with courage and tenacity." Job Seeker



From a job placement participant:

"Your services were amazing and very helpful, whenever I needed anything you were always there for me at anytime." Placement Participant

From a parent:

"I just wanted to send a heartfelt thank you to the staff at St Leonard's Employment. I was very happy to come home from work today and see what you have done to make my son job ready! Your agency has gone above and beyond to get students ready for the work force and again. THANK YOU! I hope more parents and graduates can utilize your services." Parent

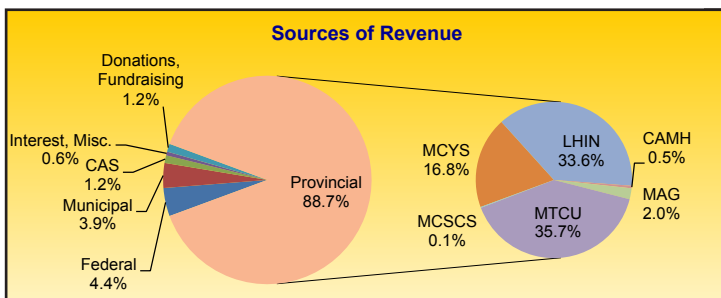


DIRECTOR OF FINANCE'S REPORT

The 2014/2015 fiscal year signaled a turnaround for the Agency's finances after a number of program closures and relocations over the past couple of years. At one point in 2013, the Agency was carrying two vacant properties; however, following the relocation of programs in February 2014, the addition of Community Withdrawal Management day programming and the sale of Varency Home in Jarvis, all of the Agency's owned and leased properties are now in use. Additionally, in May of 2014, the Agency added a new leased property on Murray Street that offers the Jobs for Youth programming. With the addition of Community Withdrawal Management Treatment Services, enhancements to *Employment Ontario* programs and continued use of cost saving measures that were implemented in the previous year, the Agency experienced a fiscal surplus for the first time since 2010/2011.

During the current year, we received three significant donations from organizations in the community. Royal Bank of Canada donated \$50,000 to allow St. Leonard's staff to continue gaining skills in Cognitive Behavioural Therapy methods. The Cowan Foundation donated \$50,000 that the Agency used toward assisting youth programming and the training of staff. Finally, the Home Depot Canada Foundation donated \$25,000 for physical improvements to the Youth Resource Centre.

Unfortunately, in the 2014/2015 fiscal year, the Agency made the decision to not renew our lease at the Lynden Park Mall for the sale of Ontario Lottery & Gaming products as well as Break Open Nevada tickets licensed by the City of Brantford. The Lottery Kiosk served as a fundraising tool for a number of years for the Agency, however due to changing market factors, was not providing a satisfactory return to the Agency. The closure, which was effective July 31, 2015, will allow the Agency to focus on new fundraising initiatives going forward to assist in offering quality programming and reduce the Agency's reliance on government funds. The 2015/2016 fiscal year will welcome the addition of new programs under Addictions & Mental Health which should continue to allow the Agency to avoid deficits going forward.



The pie chart to the left graphically depicts the breakdown of Sources of Revenue for the Agency in the 2014-2015 fiscal year.

The summarized financial statements to the right show the revenue for the Agency has increased from \$10.1 million to \$11.4 million. Salaries and wages overall account for 61% of the expenses.

Audited financial statements are completed and available upon request.

St. Leonard's Community Services Unaudited Summary Financial Statements For the year ended March 31, 2015	
Balance Sheet 2015	
Assets	\$ 2,991,248
Liabilities	2,159,889
Net assets	831,359
Liabilities and Net Assets	\$ 2,991,248
Statement of Operations 2015	
Revenues	
Government funding	\$ 11,014,088
Other community agencies	182,689
Donations/fundraising	123,149
Interest/sundry	80,858
	\$ 11,400,784
Expenses	
Salaries and benefits	\$ 6,936,425
Operating expenses	4,399,780
	\$ 11,336,205
Surplus (Deficit)	\$ 64,579



Board, Management, Funders, Partners

2014/15 – BOARD OF DIRECTORS

Birkin Culp – President
Eileen MacKenzie – Vice-President
Robert Parker – Secretary/Treasurer
Susan Barberstock
Karen Boughner
Lawrence Brock
Geoff Edge
Merv Hughes
Bill Keighley
Sarah McClelland
Alisdair Miller
Michael Sciberras
David Tsuchida
Betty Anne Whitney
William Harrow (Legal Counsel)

MANAGEMENT TEAM

Chuck Dowdall, Executive Director
Anne Coombe, Director of Clinical Services
Marilyn Kaus, Director of Employment Services
Sue Lefler, Director of Justice, Youth Resource Centre
and Supportive Housing
Brad Stark, Director of Finance
Becky Norman, Manager of Human Resources
Elaine Smith, Manager of Administrative Services

DONORS

We thank all donors, but with the new privacy legislation in effect as of January 1, 2004, we are unable to publish the names of donors without written consent.

FUNDERS

Brant Community Foundation
Brant Family and Children's Services
Canada Mortgage and Housing Corporation
Centre for Addiction and Mental Health
City of Brantford
Correctional Service of Canada
Local Health Integration Network
Ministry of Children and Youth Services
Ministry of Community and Social Service
Ministry of Community Safety and Correctional Services
Ministry of Health and Long-Term Care
Ministry of the Attorney General
Ministry of Training, Colleges and Universities
Ontario Trillium Foundation
Ontario Works
Royal Bank of Canada
The Cowan Foundation
The Home Depot Canada Foundation

PARTNERS

Alzheimer's Society of Brant, Dementia Alliance
Beatrice Traub-Werner
Best Western Plus Brant Park Inn
Brant Community Healthcare System
Brant County Health Unit
Brant County Ontario Provincial Police
Brant Haldimand Norfolk Catholic District School Board
Brant Mutual Insurance Company
Brant Skills Centre
Brantford Medical Centre
Brantford Police Service
Brantford YM-YWCA
Brantwood Community Services
Canadian Mental Health Association
Children's Aid Societies
Circle Square Ranch
City of Brantford
Community Addictions and Mental Health Service Haldimand Norfolk
Conestoga College
Contact Brant for Children's & Developmental Services
Dr. Shreekant Sharma
Dr. David Templeman
Environmental Safety Products
Family Counselling Centre of Brant
Fanshawe College
Grand Erie District School Board
Grand River Community Health Centre
Grand River Council for the Aged
Grand River Employment and Training (G.R.E.A.T.)
Haldimand County
Haldimand-Norfolk REACH
Haldimand-Norfolk Social Services
Lansdowne Children's Centre
Literacy Link South Central
Local Crown Attorneys
Mohawk College
Moore's Brantford
Norfolk General Hospital
Nova Vita Domestic Violence Prevention Services
Office of Dave Levac, MPP – Brant
Office of Phil McColeman, MP - Brant
Ontario Early Years Centre
Ontario Lottery and Gaming
Royal Bank of Canada
Salvation Army – Booth Centre
St. Luke's Church
Tim Horton Onondaga Farms
Welcome In and Resource Centre
Why Not Youth Centres
Wilfrid Laurier University
Woodview Children's Mental Health and Autism Services
Workforce Planning Board of Grand Erie
YES Church
YMCA Immigrant Settlement Services

YEARS OF SERVICE AWARD WINNERS

5 Years

Mark Andersen
Samantha Bryson
Nikole Connerty
Katie Curtis
Barb Draper
Andrea Hoyle
Angela Liddicoat
Janna Maranda
Mandy McIntyre
Jessica Rose
Gary St. Julien
Breanne Vandepoele

10 Years

Kellen Bryson
Jane Dawdy
Lisa Essery
Heather Gregorio

15 Years

Anslim Rodney

20 Years

Barb Ruff

30 Years

Sue Hardy

SERVICES

Addictions and Mental Health

Addiction Services
Begin Healing Now – Early Psychosis Intervention Family Program
Brant Haldimand Norfolk
Concurrent Disorders
Concurrent Disorders Outreach Team
Early Intervention in Psychosis Brant Haldimand Norfolk
Gambling Responsibly
Integrated Mental Health Crisis Services
MotherVoice
Needle Exchange Program
Ontario Works Addiction Services Initiative
Respite Experience
Triple P™ (Positive Parenting Program)
Youth Anger Management
Youth Walk In

Housing

(John) Renwick House
Sally Laidlaw House
Learning Centres
Supportive Housing
Youth Resource Centre

Justice

Anti-Shoplifting
Adult Pre-Charge/Federal Diversion Programs
Attendance Centre
Back on Track
Bail Verification and Supervision Program
Case Management
Community Service Orders
Direct Accountability Program
Peter Willis Residence
Stop Shop Theft
Youth Extrajudicial Measures/Sanctions/Federal
Youth Mental Health Court Worker Program
Youth Support Program

Employment

Brant Employment Centre
Caledonia Employment Centre
Dunnville Employment Centre
Jobs for Youth
Summer Jobs Service



Challenge. Choices. Change.

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